

**Savannah-Chatham County Public School System
Math K-12 Grade Level Assessment Software
Technology**

Vendor Response (VR)			
SUP – Supported as delivered		INTP – Supported through an integrated partner solution	ADDP – Supported through add-on products offered by partners
3RDP – Supported via a third party solution		MOD – Supported via modifications (configurations, reports, etc.)	CSTM - Supported via customization
FUTR – Will be supported in a future release		NSNA – Not Supported/Not Available	
Hierarchy	Criterion	VR	Vendor Comments
2	Technology Requirements		
2.1	System runs in a web based environment and supports Microsoft Internet Explorer. List versions supported and any snap-ins required. List any client software required for use and administration.		
2.2	Product runs over port 80 and over port 443 (SSL). List any additional ports required.		
2.3	Application runs on MS Windows platform and support IIS. List versions supported.		
2.4	Application runs on MS SQL List versions supported and other databases supported and other databases supported.		
2.5	Application includes a client import and export utility. List all exporting capabilities		
2.6	Client uses Pearson PowerSchool for its Student Information System, explain how the two will be integrated for sharing student and teacher information.		
2.7	Application is ODBC compliant.		
2.8	System includes a query tool with access to all data files and fields.		
2.9	List all methods for customer problem reporting. a) Vendor has a website to submit problem reports. b) Vendor has a Helpdesk (telephone support). c) Vendor technical support is provided 7 x 24.		
2.10	All vendor initiated enhancements and upgrades are delivered as part of the annual maintenance fee regardless of version level (minor/major release).		
2.11	Application upgrades are performed by the vendor or client, explain.		
2.12	Vendor installs all updates, enhancements, new releases and new versions at no charge beyond the annual maintenance fee.		
2.13	Vendor provides updates to all state standards and requirements as mandated by the state of Georgia at no charge beyond the annual maintenance fee.		
2.15	Application installation, configuration, and integration is performed by the vendor.		
2.16	Vendor provides customer interfaces.		

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2.17	Vendor provides custom report development		
2.18	Vendor provides webpage customizations		
2.19	Vendor can provide additional training beyond scope of contract		
2.20	Security is centrally controlled and administered		
2.21	Security: a) The software provides levels of security; teacher, school administrators, district administrators, others. How is security assigned; role based, by name, by groups? b) Is there a limit to the number of unique roles or groups that can be created? c) Can a user have multiple roles assigned to them? d) For tracking purposes, how are student assigned to teachers? Can multiple teachers be assigned to a group of students?		
2.22	System supports LDAP (Microsoft Active Directory ID and password accounts).		
2.23	a) Security: user access inactivity timeout is customizable. b) Account lockout after multiple attempts is provided. c) Security audit trails are provided.		
2.24	Describe your solution’s method for achieving and restoring data.		
2.25	What is the maximum number of student assessments that can be done simultaneously?		
2.26	Can the application be deployed in a Vmware vSphere/ESX environment?		
2.27	a) Describe how your product’s architecture will scale to support growth. b) How large can the database become before response-time or system degradation is realized? c) How many users can simultaneously accessing the system before impacting system performance? d) How often do you benchmark this information?		
2.28	If you maintain a support website, describe its functions and contents and provide the domain name.		
2.29	What level of support do you offer for third party tools required or recommended for use with your software?		

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2.30	Do you offer support for customized menus and reports? If so please describe.		
2.31	Describe your process to prioritize bugs and deliver fixes to customers. How frequently do customers receive urgent bug fixes or patches?		
2.32	Implementation – Methodology a) Briefly describe your implementation methodology. b) Define the implementation resources and roles required both from your organization and ours. c) Provides a sample implementation plan.		
2.33	Implementation – Time to Benefit a) On average what is the time required to bring a system live, based on the requirements and size of our organization? b) Have you done phased implementations? c) If adding additional modules or grade levels, how long would it take to implement?		
2.34	List all System Hardware Requirements and design; based on a scale of users/students.		